



Reasonable Adjustment Policy

Introduction

This policy is primarily aimed at learners who are delivering/registered on or have taken a White Star Medical Services Ltd qualification or unit. It is also for use by our staff to ensure they deal with all reasonable adjustment and special consideration requests in a consistent manner and in accordance with the relevant awarding organisation requirements.

Each awarding organisation will have specific guidelines to follow when applying for reasonable adjustments for individual learners and what can be automatically approved by centres.

Centre Responsibility

To ensure the following:

- Every learner is given the opportunity to achieve the qualification/unit without changing the assessment criteria or achievements.
- Identification of learners who require reasonable adjustments prior to delivery of course.
- Where identification of a learner who requires, reasonable adjustments White Star Medical Services Ltd will apply to the relevant awarding organisation for approval if required, see individual guidance provided by different awarding organisations.
- Where reasonable adjustment is approved, make necessary provision, however ensuring that assessment demand is not lowered.
- Inform Internal Quality Assurer of learners on a qualification that is completing the assessment using a particular reasonable adjustment method.
- Maintain accurate records of learners with reasonable adjustments, as this will be monitored through the External Quality Assurance system.
- Supply information to the relevant awarding organisation on the use of reasonable adjustments with learners as requested.

Review Arrangements

We will review the policy annually as part of our self-evaluation arrangements and revise it as and when necessary in response to customer and learner feedback, changes in our practices, actions from the regulatory authorities or external agencies or changes in legislation.